

Community Feedback

2/28/2021

Community Engagement Process

- Survey – 1,378 responses
 - Promoted via Social Media
 - Promoted at Community Forums
 - Shared with Council Offices to send out
- Community Forums
 - 13 forums hosted by Councilmembers
 - Councilmembers hosted virtual forums for community members for general public.
- Enviro Committee
 - Staff presented – 58 public comments

Currently: Jan/Feb Council Community Outreach

Jan. 23: Virtual Town hall at 1 p.m. Hosted by D9
Jan. 23: City Council Environment Committee
Jan. 29: Online Survey Released
Jan. 30: Virtual Town hall at 9:30 a.m. Hosted by D1
Feb. 1: Virtual Town hall at 3:00 p.m. Hosted by D9
Feb. 3: Virtual Town hall at 5:30 p.m. Hosted by D1
Feb. 4: Virtual Town Hall at 5:30 p.m. Hosted by D2
Feb. 11: Virtual Town Hall 6:00 p.m. Hosted by D7
Feb. 13: Virtual Town Hall 3:00 p.m. Hosted by D3
Feb. 16: Virtual Town Hall at 6:30 p.m. Hosted by D9
Feb. 17: Franchise Education Presentation at 6:30 p.m. Hosted by D6
Feb. 18: Virtual Town Hall at 5:30 p.m. Hosted by D5
Feb. 19: Virtual Town Hall 6:00 p.m. Hosted by D3
Feb. 24: Virtual Town Hall Hosted by D4,D8 and D9 6:00 PM
March: Compilation Report on public comments



Results of Survey

• Question 1

1 → How satisfied are you with the current state of gas and electric services in the City of San Diego?

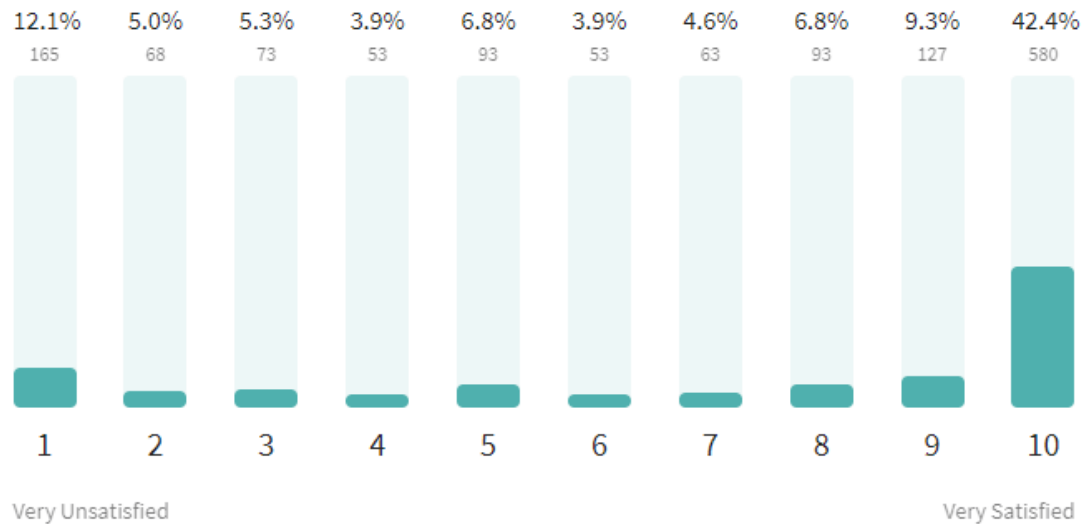


Results of Survey

How satisfied are you with the current state of gas and electric services in the City of San Diego?

1368 out of 1378 answered

7.0 Average rating



2→ Which outcomes are most critical for a future City of San Diego
electrical provider?

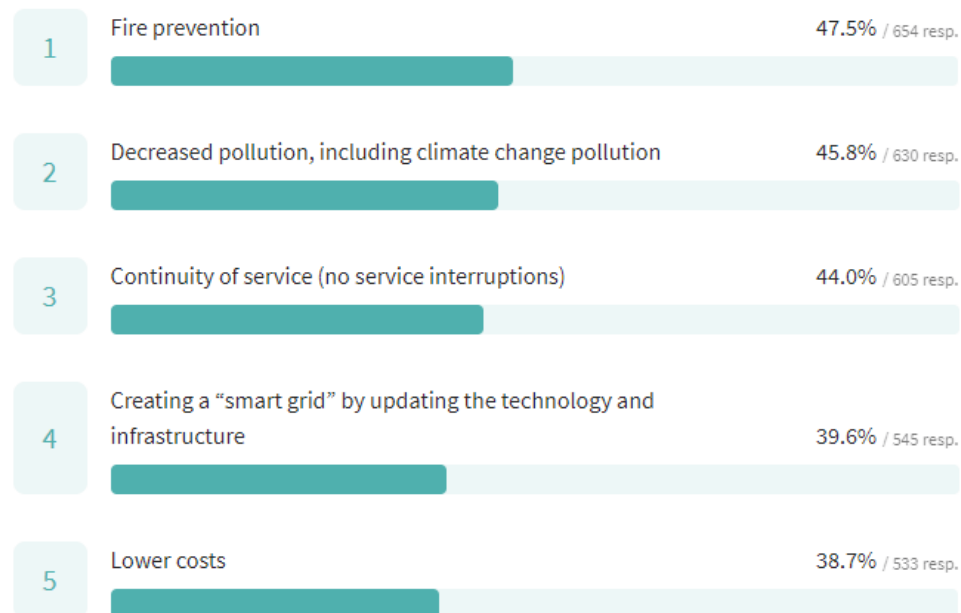
You can choose up to 5

- ☐ A Transparency and clarity in bills
- ☐ B Worker protection and retention provisions
- ☐ C Excellent customer service delivery
- ☐ D Expansion of publicly-available electric vehicle charging stations
- ☐ E Continuity of service (no service interruptions)
- ☐ F Undergrounding of electrical transmission lines
- ☐ G Clean technology development in environmental justice communities
- ☐ H Lower costs
- ☐ I Decreased pollution, including climate change pollution
- ☐ J Supports equitable distribution and access to electric service for low income communities
- ☐ K Implements energy efficiency programs that decrease customer energy demand
- ☐ L Fire prevention
- ☐ M Support for small businesses in managing their energy costs
- ☐ N Creating a "smart grid" by updating the technology and infrastructure
- ☐ O Other

Results of Survey

Which outcomes are most critical for a future City of San Diego **electrical provider**?

1376 out of 1378 answered



▼ Show more (10)

Results of Survey

3 → Which outcomes are most critical for a future City of San Diego *gas provider*?

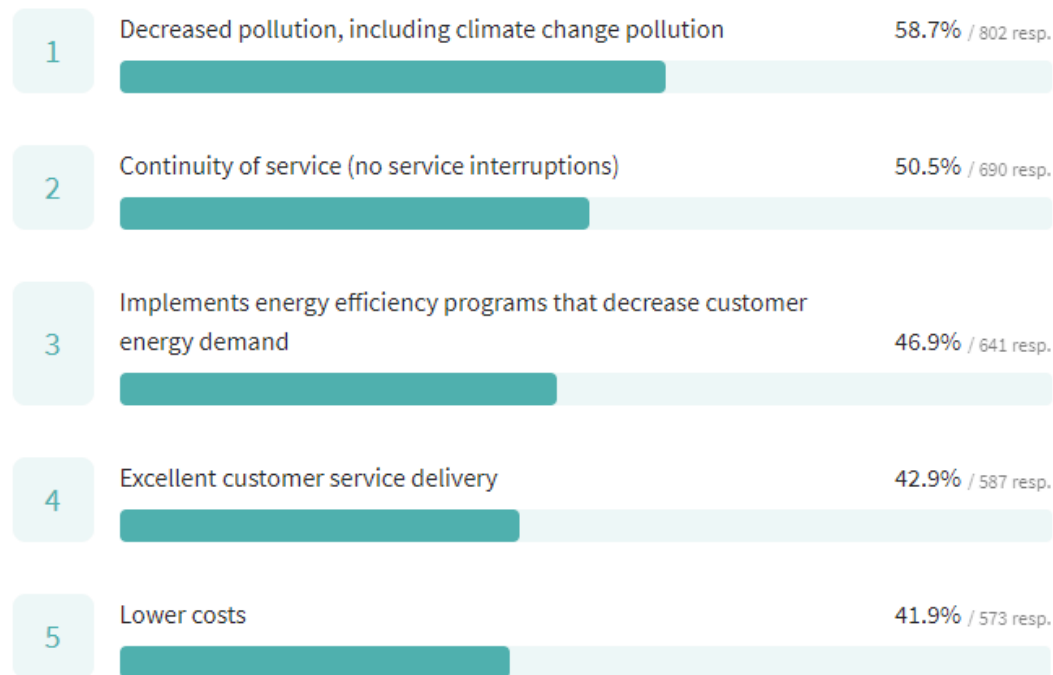
You can choose up to 5

- ☐ A Lower costs
- ☐ B Excellent customer service delivery
- ☐ C Continuity of service (no service interruptions)
- ☐ D Worker protection and retention provisions
- ☐ E Decreased pollution, including climate change pollution
- ☐ F Support for small businesses in managing their energy costs
- ☐ G Supports equitable distribution and access to gas service for low income communities
- ☐ H Transparency and clarity in bills
- ☐ I Implements energy efficiency programs that decrease customer energy demand
- ☐ J Other

Results of Survey

Which outcomes are most critical for a future City of San Diego **gas provider**?

1367 out of 1378 answered



Results of Survey

4→ Which objectives do you believe are most important for the City of San Diego to consider when building out its energy future?

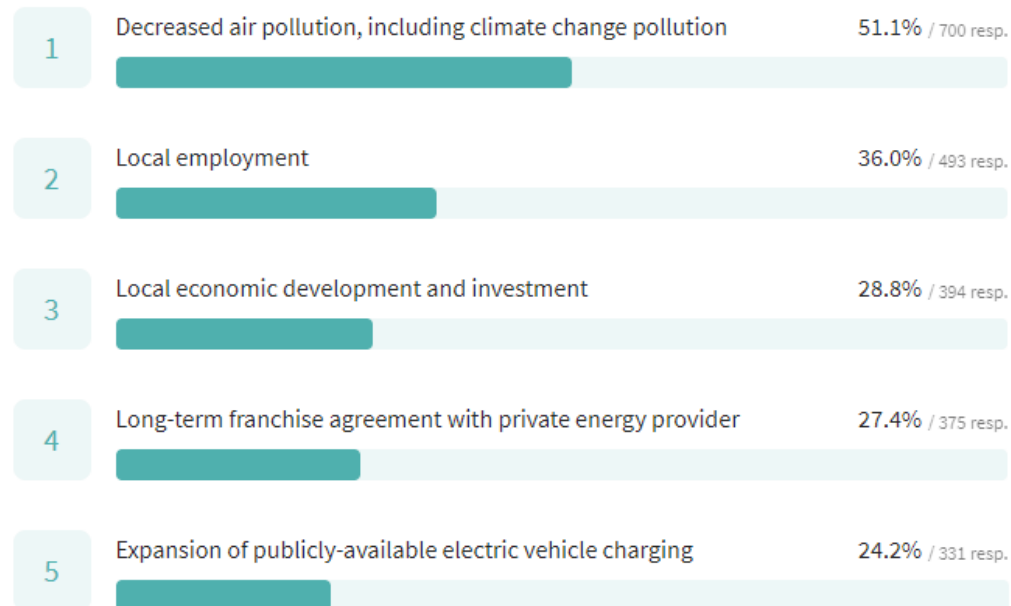
You can choose up to 3

- ☐ A Decreased air pollution, including climate change pollution
- ☐ B Local employment
- ☐ C Phasing out of natural gas
- ☐ D Local economic development and investment
- ☐ E Environmental justice for communities of concern
- ☐ F Expansion of publicly-available electric vehicle charging
- ☐ G Electrification
- ☐ H Development of microgrids
- ☐ I Long-term franchise agreement with private energy provider
- ☐ J Pursue municipalization of energy services
- ☐ K Other

Results of Survey

Which objectives do you believe are most important for the City of San Diego to consider when building out its energy future?

1369 out of 1378 answered



Results of Survey

- 5 → Is there anything else the City of San Diego should consider related to City gas and electric services?

Type your answer here...

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Results of Survey



Results of Survey

- 983 comments
- Summary of comments -

Community Forums

- 12 community forums hosted by every councilmember.
- Registrants: Over 720
- Summary of comments –
 - Short Term Agreement
 - Public Power/Municipalization
 - Lower Rates
 - Reach Climate Action Goals
 - Local High Paying Jobs

Environment Committee

- Public Comment–
 - 38 Calls against franchise agreement.
 - 14 calls in favor of new franchise agreement.
 - 6 callers neither in favor or against.
 - 58 total callers.

Other Forms of Direct Communication

- Emails
 - In support of a new Franchise Agreement- 76
 - Against a new agreement: 19

Updated 3/4

Timeline

- Mid-March – Issue ITB
- April – Open Bids
- May – First Reading at City Council
- June 1, 2021 – Current Franchises Expire



Thank you!